

Financial Agreement

BY ENROLLING IN OUR PROGRAM(S), YOU ACKNOWLEDGE YOU HAVE READ AND AGREE TO THE FOLLOWING:

1. I, the registering person/parent/guardian assume full responsibility for all fees and understand that full payment is due at registration. I also understand that if payment is not received when registering, my registration may be cancelled and my/my child/ward's spot in group cannot be guaranteed.
2. I understand that any reimbursement agreements made independently between myself, and any school or outside agency are my responsibility to collect, and all fees or payments for Aspiring Youth/Delphi services must be made by me directly prior to the start of groups, unless otherwise arranged with our Director and/or Manager of Operations.
3. I understand that registration fees are non-refundable.
4. In the event Aspiring Youth/Delphi needs to cancel any sessions that cannot be rescheduled, a refund in the appropriate amount will be issued. Any other requests for refunds/credits will be granted at the discretion of the Program Director and are not guaranteed.
5. I understand these services are not considered medical treatment. The services provided are not eligible for reimbursement by insurance.
6. I understand that Aspiring Youth/Delphi cannot provide advice or assistance with reimbursement forms; including the creation of individual invoicing to meet any form requirements.
7. Balances may be turned over for collections should they remain on the account.

Social Skills Group Refund Policy

BY ENROLLING IN OUR PROGRAM(S), YOU ACKNOWLEDGE YOU HAVE READ AND AGREE TO THE FOLLOWING:

1. Cancellations made prior to your/ your student's group start date will receive a full refund minus a \$50 administrative fee.
2. There are no refunds after the group has started except in extenuating circumstances. Exceptions will be made at the discretion of the Program Director.
3. We do not offer refunds for unplanned absences including sickness. If you would like to request a prorated fee for a planned absence, you must contact us prior to paying and registering. We will prorate a maximum of one session per quarter for a planned absence ONLY if we are notified one week before groups start and you have not yet paid for your group. Once you have submitted your payment, we cannot accommodate any refunds or credit for planned absences.
4. If you withdraw from a group late, we cannot offer credit or apply your fees to a future class.
5. In the event a session is cancelled by the Aspiring Youth/Delphi program, a full refund or account credit for the cancelled session(s) will be processed.